AutoSky

Wireless CarPlay Adapter

The Key to Wireless

INSTALLATION & TROUBLESHOOTING MANUAL

Read this manual carefully before using your AutoSky Wireless CarPlay Adapter.

Experiencing problems?

Do not hesitate to contact us

Compatibility

Before buying this product please make sure your iPhone and your Car's Infotainment System are compatible with this product.

Car Requirements

Your Auto**Sky** Wireless CarPlay Adapter **requires a car with a Factory Wired CarPlay Radio** to work properly.

Cars with Wired CarPlay usually show a CarPlay icon on the screen, however the best way to make sure that you have Wired CarPlay is by connecting your iPhone directly to the car, CarPlay should Automatically pop up.

Scan QR Code to verify Car Models with Wired CarPlay.

iPhone Requirements

iPhone 6 or newer, with iOS 10 or above are required to enjoy the freedom of wireless connectivity on the road.

CarPlay is compatible with these iPhone models:

- iPhone 14
- iPhone 14 Plus
- iPhone 14 Pro
- iPhone 14 Pro Max
- iPhone 13 Pro
- iPhone 13 Pro Max
- iPhone 13
- iPhone 13 mini
- iPhone 12 Pro
- iPhone 12 Pro Max
- iPhone 12
- iPhone 12 mini
- iPhone 11 Pro
- iPhone 11 Pro Max
- iPhone 11
- iPhone XSiPhone ten s
- iPhone XS MaxiPhone ten s Max
- iPhone XRiPhone ten r
- iPhone X
- iPhone 8
- iPhone 8 Plus
- iPhone 7
- iPhone 7 Plus
- iPhone 6s
- iPhone 6s Plus
- iPhone 6
- iPhone 6 Plus

Installation Process

1 When your car is safely parked and started with the radio on, plug in the the Wireless CarPlay Adapter directly or using the USB-C Adapter Included.
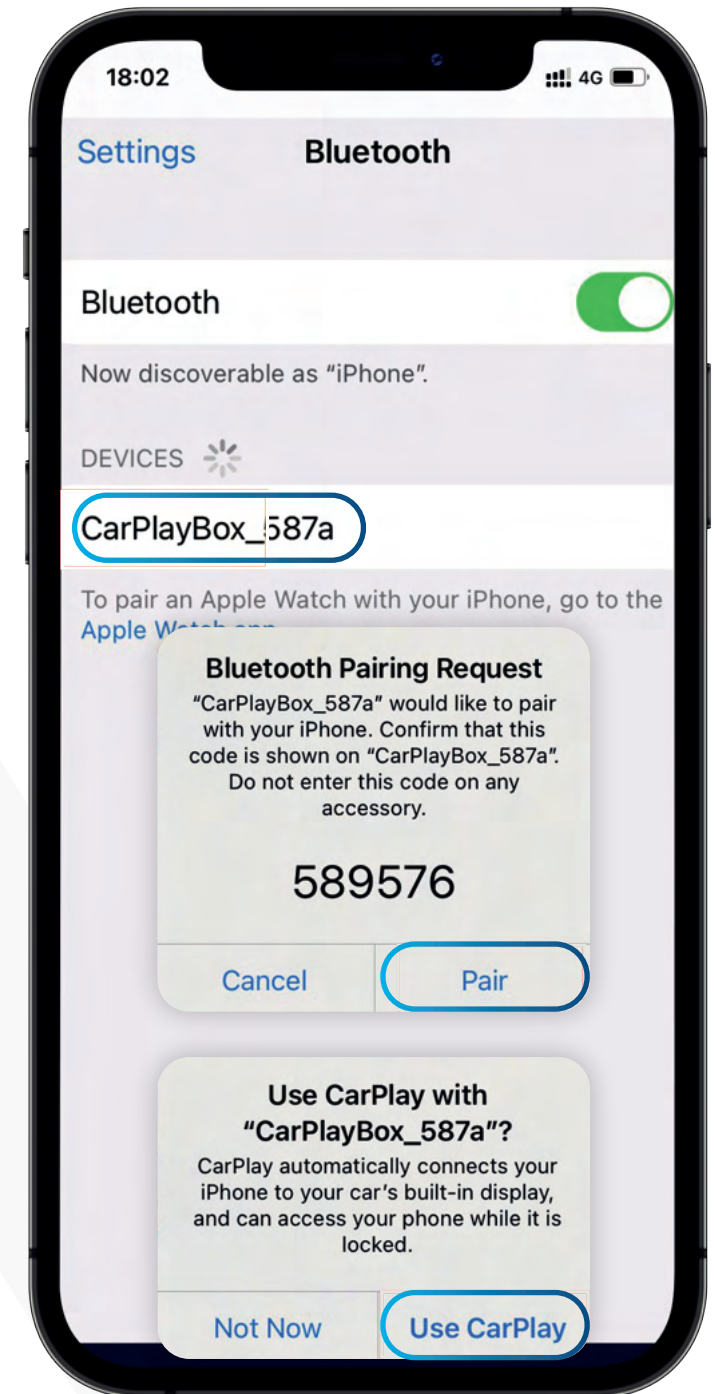
Note: If your car has different ports, connect it to the one that works with CarPlay, usually marked with

2 On your Bluetooth settings, pair to CarPlayBox_XXXX".

3 Allow Pairing, Syncing and CarPlay Use, it will automatically connect to your car's radio.

Note: It might take up to 30 sec to connect the first time, after that it will reconnect as soon as your car's radio is on. Please note that you may need to set Automatic CarPlay Connection from your car's settings to allow this instant automatic reconnection in some cars.

Your Auto**Sky** Wireless CarPlay Adapter can be paired with multiple iPhones, but it can only connect to one at a time, if you want to connect a new iPhone while the other one is nearby, please turn Off the WiFi and Bluetooth of the iPhone that is currently connected to pair the new one. By default, the system will connect back to the last iPhone you used iPhone.
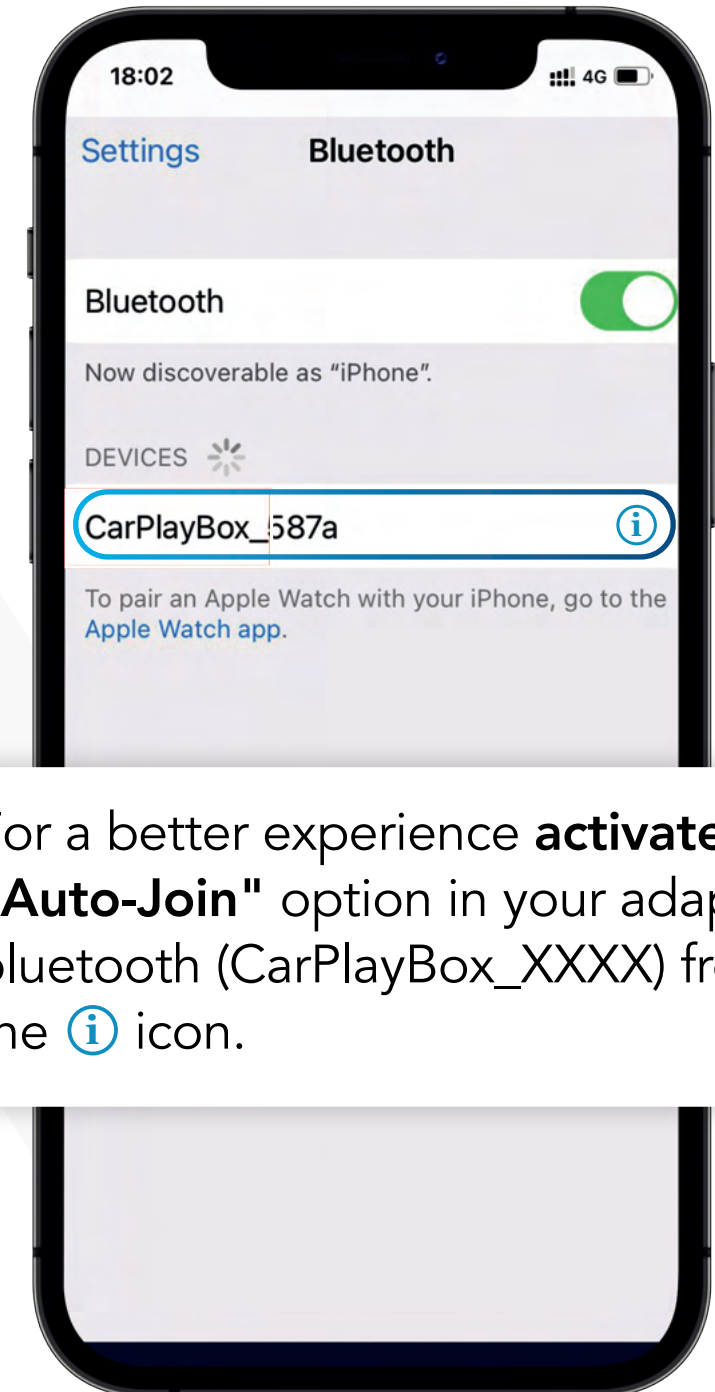
How does it work?

The Auto**Sky** Wireless CarPlay Adapter uses a WiFi protocol to transform your Wired CarPlay to Wireless CarPlay, but the initial connection between your Phone and the Adapter its made through Bluetooth. After successful Bluetooth pairing, your iPhone's WiFi will automatically connect to your Adapter's WiFi, and disconnect the Bluetooth.

For this reason **no WiFi connection can be used while using Wireless CarPlay** otherwise the connection will be lost. If there is any interference please disconnect from the interfering WiFi manually.

Make sure your Bluetooth does not connect to other devices once the WiFi connection is established, even if the Adapter will not need it to work it may cause CarPlay sound to be unavailable so you may need to manually disconnect it or turn it Off.

Note: Once pairing is completed your Wireless CarPlay Adapter will only need WiFi to keep working, but you will need your Bluetooth On for future connections.

For a better experience **activate the "Auto-Join"** option in your adapter's bluetooth (CarPlayBox_XXXX) from the ⓘ icon.
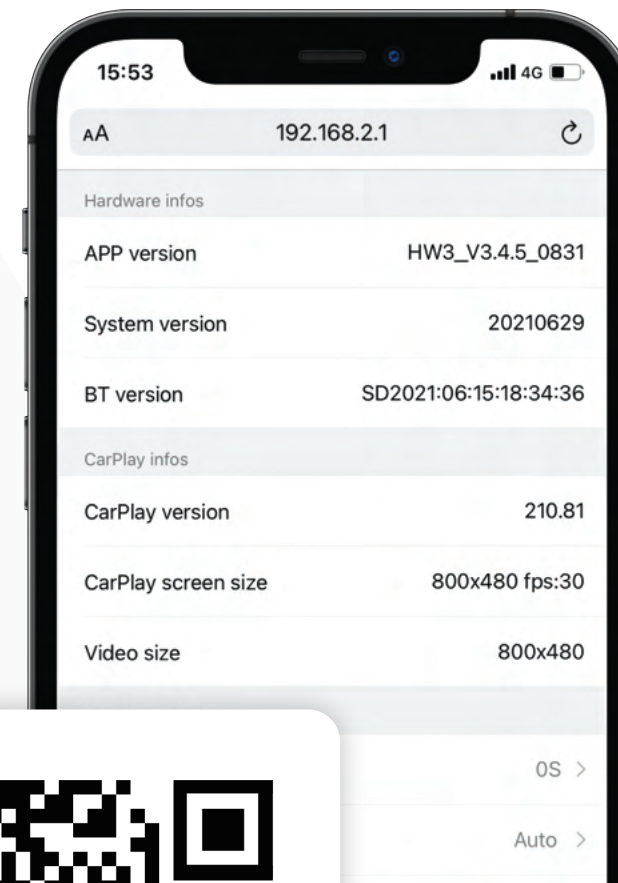
Firmware Update

If you are having any issue with your Wireless CarPlay Adapter consult the FAQ section or contact us through Amazon before trying to update your Adapter, if you prefer to update the firmware please follow the next steps:

1 Plug in your Adapter to a USB port with constant power supply, such as a computer port.

2 Using your iPhone connect to your Adapter through WiFi using the password: *88888888*

Note: You need an iPhone and open mobile data function to update the firmware.

3 Once connected to the WiFi, scan the QR code or open Safari and type *192.168.2.1* and tap **"Update"**

4 Un-Plug your Adapter and use it normally, if your problem is not solved please contact us, we will help you as soon as possible, it is not necessary to return your product.

Note: If you have any problem with your adapter after updating please restore to factory settings. If the updating process fails try turning Off your iPhone's Bluetooth and re-start the updating process from step 1.

15:53	...ᵢ 4G
AA	192.168.2.1
Hardware infos	
APP version	HW3_V3.4.5_0831
System version	20210629
BT version	SD2021:06:15:18:34:36
CarPlay infos	
CarPlay version	210.81
CarPlay screen size	800x480 fps:30
Video size	800x480
OS	>
Auto	>

Scan QR Code to Update your Adapter

Frequently Asked Questions

1 Is a password required for Bluetooth pairing?

No, you don't need a password for Bluetooth pairing. Simply enable Bluetooth on your device and start the pairing process. Make sure your device has WiFi enabled and is not already connected to any other network before starting the pairing process.

2 What should I do if I can't find the Adapter's Bluetooth or WiFi?

If you have access to another iPhone, we recommend trying to connect the Wireless CarPlay Adapter to it for testing. If the Bluetooth or WiFi can't be found on just one specific iPhone, try resetting the network and Bluetooth settings on that device and then restart it. If the same issue persists across different iPhones, it could indicate that your Adapter is defective. Please let us know, and we'll be happy to assist you with a refund or a replacement.

3 Is it normal for the Wireless CarPlay Adapter indicator light to stay on after I've turned off the car?

Yes, it's normal for the Wireless CarPlay Adapter indicator light to remain lit for a short time even after you've switched off the car. This occurs because the car's power supply takes a moment to completely shut down. The good news is that the power usage during this time is very low, so it won't drain your car's battery.

4 Can I connect the Wireless CarPlay Adapter to multiple phones?

Yes, indeed! The Wireless CarPlay Adapter has the versatility to be paired with multiple phones. Nevertheless, it can maintain a connection with just one device at a time. If you wish to pair it with a different phone, please make sure to terminate the current connection first. Additionally, keep in mind that, by default, the Adapter's Bluetooth system will automatically reconnect to the most recently used phone.

5 Troubleshooting Automatic Reconnection:

To enable the Adapter's automatic connection function, some cars may require selecting "automatic connection" in the CarPlay settings.

Check your phone settings:

- Settings **>** WiFi **>** Ask to Join Networks select **"Notify"**
- Settings **>** WiFi **>** Auto-Join Hotspot: choose **"Automatic"**
- Settings **>** WiFi **>** Click the ⓘ icon next to "CarPlayBox_XXXX" **>** turn on **"Auto-Join"**

In other scenarios:

- Ensure that both the Bluetooth and WiFi functions of your phone are turned on, and Bluetooth is not in use when entering the car.
- Clear the pairing record, restart the phone, and re-pair the Adapter.

Consider upgrading the firmware as a potential solution.

Frequently Asked Questions

6 How to deal with frequent disconnections?

The Adapter relies on a WiFi connection to function optimally with your phone. Frequent disconnections are often caused by WiFi interference. If there are other WiFi devices in your car, like a WiFi-enabled car camera, consider minimizing potential conflicts by giving priority to the Adapter's WiFi network.

You can address this problem by attempting to reset your mobile device's WiFi network and updating the Adapter's firmware. **Keep in mind that resetting network settings will require you to re-enter passwords for previously connected networks.**

To reset network settings, Go to Settings **>** General **>** Transfer or Reset [Device] **>** Reset **>** Reset Network Settings.

7 Is it normal for the audio and video to be out of sync when playing videos on the phone?

Indeed, this is quite normal, and it's not an isolated problem with the Adapter. The Wireless CarPlay, including the original one installed in the car, may encounter an audio delay when playing videos. The reason behind this delay is the more complex transcoding process involved in video compared to standard audio files. Please rest assured that this issue is inherent to wireless CarPlay systems and not an anomaly with the Adapter.

8 Resolving Audio Issues: (No sound during calls or media playback, microphone not working properly, dealing with music interruptions and pauses, correcting abnormal voice behavior during calls....)

Ensure that your phone's Bluetooth is not connected to any other device. If it is, consider disregarding other auto-connected Bluetooth devices or directly turning off Bluetooth.

Close background programs running on your phone while using the Wireless CarPlay Adapter. During a call, verify that your "Audio" output option is set to CarPlay.

Note: Bluetooth is crucial for the initial pairing process of the Adapter. After successful pairing, it only needs WiFi to keep working. You can disable Bluetooth once paired, but remember to re-enable it for automatic reconnection when using the Adapter again.

9 CarPlay Not Starting or Device Incompatibility Prompted During Pairing...

On the settings page *(reffer to Firmware Update Section to Access)* Tap on **"Delay Start"** **>** Adjust the seconds of the delay that better fit your car's prefference, we recommend 10S or 15S.

If the issue persists upgrade your AutoSky Wireless CarPlay Adapter.

Frequently Asked Questions

⑩ Car Display Goes Black Post Pairing

Make sure to keep WiFi turned on during the initial pairing.

Bluetooth pairing will automatically connect WiFi to the Adapter.

If the screen remains black, unplug the Wireless CarPlay Adapter, ignore it on your Bluetooth list, restart your iPhone, then reconnect the Adapter.

If the issue persists, try updating the firmware.

⑪ How to Enhance Sound Quality?

On the settings page *(reffer to Firmware Update Section to Access) locate* **"Media sound quality"** you will find 3 different options, we suggest you to try different ones and select the one that better fit your needs.
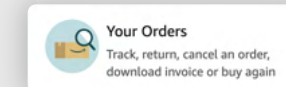
- Auto
- DVD-48000Hz
- CD-44100Hz

Box Content:
1 Wireless CarPlay Adapter
1 USB-A to USB-C adapter
1 User Manual
1 Free Extended Warranty

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Experiencing problems?
Do not hesitate to contact us

1 On your Amazon Account go to:

Your Orders
Track, return, cancel an order, download invoice or buy again

and choose your Order

2 Click on **"Get Product Support"** and choose the topic

3 Select **"Contact seller"**.

We will do anything to help you as soon as posible!